



## AWARDS FOR EXCELLENCE 2011 - WINNERS

### SPECIAL AWARDS

|  |   |                                |
|--|---|--------------------------------|
| <b>Judges Award<br/>– Best Overall Hotel</b> | Eatons Hill Hotel & Function Centre – Eatons Hill |                                |
| <b>Hotelier of the Year</b>                  | Brian Fitzgibbons                                 | Glen Hotel – Eight Mile Plains |

### LIQUOR / BAR

|   |  |                             |
|---|--|-----------------------------|
| <b>Best Bar Presentation &amp; Service</b>      | Bavarian Bier Café – Brisbane              |                             |
| <b>Best Themed Bar</b>                          | Uber – West End                            | 'Archive Beer Boutique'     |
| <b>Best Entertainment Venue</b>                 | Surfers Paradise Tavern – Surfers Paradise | 'The Beergarden'            |
| <b>Best Retail Bottle Facility – On Premise</b> | Allenstown Hotel – Rockhampton             | 'Dan Murphy's – Allenstown' |
| <b>Best Detached Bottle Shop</b>                | Club Hotel Nambour – Nambour               | 'Liquor Lads'               |
| <b>Responsible Serving - Alcohol</b>            | Titanium Bar – Surfers Paradise            |                             |

### GAMING

|                                     |   |  |
|-------------------------------------|---|--|
| <b>Best Gaming Venue</b>            | Sugarland Tavern – Bundaberg                      |  |
| <b>Best Keno Facility</b>           | Sugarland Tavern – Bundaberg                      |  |
| <b>Best PubTAB</b>                  | Eatons Hill Hotel & Function Centre – Eatons Hill |  |
| <b>Responsible Serving - Gaming</b> | Jupiters Hotel & Casino - Broadbeach              |  |

### EMPLOYEES

|  |                                     |                   |
|--|-------------------------------------|-------------------|
| <b>Best Employee<br/>... Administration</b>      | Sea World Resort Hotel              | Allera McCullough |
| <b>Best Employee<br/>... Food &amp; Beverage</b> | Mary's Commercial Hotel - Dalby     | Danni Lee         |
| <b>Best Employee<br/>... Guest Services</b>      | Sofitel Brisbane Central - Brisbane | Twinnie O'Bree    |
| <b>Best Employee<br/>... Kitchen</b>             | Port Office Hotel – Brisbane        | Aaron Jewell      |



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### PREMISES

|   |   |  |
|---|---|--|
| <b>Best New Hotel / Tavern</b>                                      | Eatons Hill Hotel & Function Centre – Eatons Hill |  |
| <b>Best Redeveloped Licensed Premises<br/>... Up to \$2 Million</b> | Warwick Hotel – Warwick                           |  |
| <b>Best Redeveloped Licensed Premises<br/>... Above \$2 Million</b> | Waterloo Hotel – Fortitude Valley                 |  |
| <b>Best Redeveloped Accommodation Hotel / Resort</b>                | Holiday Inn – Cairns                              |  |

### ACCOMMODATION

|  |  |  |
|--|--|--|
| <b>Best Budget or Pub Accommodation<br/>... 2 ½ Star</b> | Yandina Hotel – Yandina                  |  |
| <b>Best Mid Range Accommodation<br/>... 3 – 3 ½ Star</b> | King Reef Resort Hotel – Kurrimine Beach |  |
| <b>Best Superior Accommodation<br/>... 4 – 4 ½ Star</b>  | Jupiters Townsville - Townsville         |  |
| <b>Best Deluxe Hotel Accommodation<br/>... 5 Star +</b>  | Hilton – Cairns                          |  |
| <b>Best Boutique Accommodation Hotel</b>                 | Bloomfield Wilderness Lodge – Bloomfield |  |



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### DINING

|  |                                     |                             |
|--|-------------------------------------|-----------------------------|
| <b>Best Function Operations / Facility</b>         | Quality Hotel Mermaid Waters        |                             |
| <b>Best Casual Dining – General Division</b>       | Story Bridge Hotel – Kangaroo Point | 'The Shelter Bar'           |
| <b>Best Restaurant – General Division</b>          | Port Office Hotel – Brisbane        | 'Fix Restaurant & Wine Bar' |
| <b>Best Casual Dining – Accommodation Division</b> | Jupiters Townsville - Townsville    | 'Aqua Restaurant'           |
| <b>Best Restaurant – Accommodation Division</b>    | Jupiters Townsville - Townsville    | 'Essence Restaurant'        |
| <b>Best Prestige Restaurant</b>                    | Spicers Clovelly Estate – Montville | 'The Long Apron'            |

### HOTEL SUPPORT & COMMUNITY INVOLVEMENT

|  |  |  |
|--|--|--|
| <b>Best Environmental Practice</b>   | Sheraton Mirage Port Douglas – Port Douglas                          |  |
| <b>Best Marketed Hotel – 1-99 Employees</b>                                  | The Lost City – Upper Coomera  |  |
| <b>Best Marketed Hotel – 100+ Employees</b>                                  | Stamford Plaza Brisbane  |  |
| <b>Best Training Initiative</b>  | Emporium Hotel – Fortitude Valley                                    |  |
| <b>Workplace Health &amp; Safety</b>   | The Red Lion Hotel – Moorooka  |  |
| <b>Most Outstanding Community Service &amp; Achievement – 1-99 Employees</b> | The Lost City – Upper Coomera  |  |
| <b>Most Outstanding Community Service &amp; Achievement – 100+ Employees</b> | Australian Leisure & Hospitality Group Ltd<br>(ALH Group Queensland) |  |