

BRISBANE

Liquor Licensing Division approved course in

RESPONSIBLE SERVICE OF ALCOHOL

(THHBFB09B)

This full day course is recommended for all servers of alcohol and is Nationally Recognised Training:

- **Identification of customers to who service must/may be refused in accordance with state regulations**
- **Minors**
- **Acceptable proof of age identification**
- **Standard drinks**
- **Preparation & service of alcoholic beverages responsibly**
- **Assisting customers to drink within appropriate limits**
- **Recognising signs of intoxication**
- **Refusal of service**
- **Assisting alcohol affected customers**
- **Conflict resolution, requesting customers to leave**
- **Recognising & reporting of situations where assistance is required**

In addition to:

- **Harm Minimisation**
- **Responsible server practices**
- **Drink spiking**
- **Crowd controllers**



COST: \$80 mem / \$100 non-mem

Includes: Morning Tea, Participants Workbook & QHA Statement of Attainment (nationally recognised)