



# Responsible Service of Gambling

*Nationally Accredited*

## RSG

### WHO NEEDS TO COMPLETE THIS TRAINING?

It is currently not mandatory to complete Responsible Service of Gambling (RSG) Training, however it is certainly recommended for those employed in a licensed premise's, engaged in the supply or service of gaming. These may include:

- ◆ Licensees
- ◆ Nominees
- ◆ Managers and Duty Managers
- ◆ Gaming Attendants / Keno & TAB Operators
- ◆ Floor Staff

### TOPICS COVERED:

- ◆ Self – 3<sup>rd</sup> Party and venue initiated exclusions
- ◆ Strategies for assisting a problem gambler
- ◆ Staff, management and venue responsibilities
- ◆ QLD Responsible Gambling Code of Practice
- ◆ Gaming Machine Act 1991 & Regulation
- ◆ Benefits & costs of gambling and the different types

### WHEN?

QHA run numerous courses throughout the year, so please visit the QHA Shop via [www.qha.org.au](http://www.qha.org.au), and pick a date that suits *you* best!

### GOT QUESTIONS?

BOOK ONLINE VIA THE QHA SHOP AT [WWW.QHA.ORG.AU](http://WWW.QHA.ORG.AU) OR Contact the QHA  
TRAINING CENTRE on (07) 3221 6999